## LOGAN BROWN

Strategic Technology Leader & Nonprofit Executive 720.319.8667 • logan brown@outlook.com • https://loganbrown.ai • Denver, CO

# Summary

As a Technology Leader with over a decade at Fortune 50 companies, I translate strategic business goals into clear technology vision and roadmaps. I balance deep technical detail with a big-picture view so solutions are complete, practical, and future-ready. I consistently identify opportunities to modernize and innovate, and my recent entrepreneurial work strengthened my fluency in finance and operations, helping me design outcome-focused technology that moves the business.

# Skills

#### General IT Skills:

Technology Strategy · IT Service Management · Employee Experience · SAAS Management · System Administration · Solution Architecture · Cloud Security · Identity & Access Management · Technical Support · IT Operations · System Administration · Business Capabilities · IT Transformation & Operations · Cloud · Integration Patterns · Application Rationalization · Application Portfolio Management · Information Security · Business Strategy & Analysis · Project Management · Automation · SDLC

#### Technologies:

SaaS · Google Workspace · SAML · SCIM · EMM/MDM · LDAP/Active Directory · Okta · Identity & Access Management · Mac OS · Windows · NGAV · EDR · Slack · Jira · Confluence · Asana · Salesforce · AWS · Azure · GCP · REST APIs · JSON · EA Tools · CRM · Call Center Technology · Python

# Experience

MeadowTech Parker, CO

Founder 01/2025 - Present

- Founded and grew an IT managed services and fractional CIO/CTO firm supporting 65+ end users & endpoints across multiple nonprofits, owning strategy, security, and delivery
- Cut client onboarding and offboarding time by 2 weeks on average with zero touch provisioning by hands-on integration of HRIS, MDM, and procurement workflows
- Reduced client IT run rate by up to 40 percent through SaaS consolidation, vendor renegotiation, and license right sizing, including clients with
  existing in-house or outsourced IT
- Established an IT service desk model with documented SLAs, playbooks, and vendor scorecards, achieving 98 percent SLA adherence

# R3 Corporation Parker, CO

#### Chief Technology Officer (Fractional)

01/2025 - Present

- Designed and executed the future-state technology architecture for the end-to-end client lifecycle, including the evaluation, implementation, and support of CRM, EMR, and RCM solutions.
- Implemented a go-to-market stack, including Marketing Platforms with VOIP and CRM, that streamlined lead capture, sales, and conversion, lifting revenue by \$300k in 4 months.
- Deployed a data and compliance management platform that eliminated manual entry and training overhead, saving \$45K per year.
- Owned organizational compliance across HIPAA, SOX, BHA, and LegitScript, maintaining policies, audits, and vendor management to keep the company audit-ready.

# Slalom Consulting Denver, CO

#### Senior Enterprise Architect, Technology Strategist

03/2022 - 01/2025

- Notable Client projects:
  - Chief Architect for \$3B Healthcare company: Acted as a trusted advisor to the CIO & CTO. Performed EA maturity assessment and implemented the Enterprise Architecture Practice with accompanying governance activities, processes, and policies. Completed detailed current state architecture assessment across acquisitions and business units, aided in the definition of a future state architecture and modern data platform that aligned with the strategic direction of the business
  - Enterprise Architect for large Space company: Developed and scaled Application Rationalization program. Evaluated over 85 applications and developed prioritized Technology Roadmap to execute on recommendations through strategic planning and modern architecture design patterns

# Experience

## Visible (A Verizon Company)

Denver, CO

#### Head of Business Technology

12/2018 - 03/2022

- Lead team that owned strategy, governance, and operations for Visible's corporate systems, business applications, and end user support for approx.
   1200 users.
- · Managed cross-functional portfolio of 3rd party software including budget, compliance, evaluations/RFPs, and administration.
- · Achievements:
- Led the evaluation, procurement, and enterprise rollout of Slack as a collaboration tool to approximately 1,000 Visible End users, which resulted in larger adoption by Verizon for over 100,000 End Users.
- Architected and integrated a Zero Trust, Factor-Based user authentication flow by leveraging OKTA Identity Management and VMWare Workspace
  One to provide a passwordless login experience for company applications.

Comcast Denver, CO

Care Systems Manager

01/2017 - 12/2018

- Lead a distributed team of 8 system specialists that provided operations & systems support for the Customer Care department
- Owned Defect Management & UAT on Billing/Provisioning Systems, CRM, Mobile Apps & agent tools
- <u>Achievements</u>: As part of a Joint Venture with Charter Communications, provided consulting and guidance with legacy systems & call center tools implementation

AT & T Denver, CO

#### Systems Analyst - Field Applications & Mobility

09/2015 - 01/2017

- MDM/EMM Administration for 15k corporate devices using SOTI MobiControl
- User Acceptance Testing for internal mobile applications for field employees

Jacobs Denver, CO

IT Administrator 04/2014 - 09/2015

• Desktop Support and Active Directory/Exchange Administration for the 30,000+ employees of CH2M

## **Education & Certifications**

Google Cloud Leader 06/2022

Google Cloud

TOGAF 9.2 Certified Architect 01/2022

The Open Group

ITIL V4 Foundation 2019

Axelos

Artificial Intelligence: Implications for Business Strategy 2018

MIT Sloan School of Management

# Volunteering

## Grateful Giving

Leadership Council 2025 - Present

• Vetting and quarterly grant recommendations for a nonprofit tech startup that provides a SaaS platform for automatic, community-driven giving

#### The Third Place for Kids

Board Member 2024 - Present

• Guiding strategy, governance, and operations for a nonprofit community center serving neurodivergent and disabled families in Parker, Colorado

### Forbes Technology Council

Member 2021 - Present

· An invitation-only community for senior technology executives, focused on peer networking and thought leadership.